

Rice

E P I C U R E A N M A R K E T S

Tuesday, March 17, 2020

Dear Valued Customers,

As we continue to monitor the evolving situation regarding Coronavirus (COVID-19), we will be working diligently to make changes around the store to ensure the health and safety of our customers, associates and community.

At this time, we have decided to temporarily adjust our store hours to 8am-8pm to allow time overnight to restock shelves and prepare the store for customers during the day.

To provide access for all our customers, you may notice signs throughout the store limiting the number of items that can be purchased on certain products. And while you may find stock on some products to be low or temporarily out, please rest assured knowing we are in close contact with our suppliers and are scheduled to receive new deliveries daily. We encourage you to check back with us if you are unable to find what you need, as our associates are working hard to restock products.

We have also decided to temporarily suspend Home & Office Delivery and Curbside Pickup through our RiceDelivers.com services.

Delivery through Instacart is still currently available, but we recommend contacting Instacart directly before placing any orders as their services may be impacted and change daily.
www.instacart.com | 1-888-246-7822

Here are some of the additional steps we are taking to help protect the health of our customers and associates:

- Increasing the frequency in which we sanitize high traffic areas and all surfaces
- Enhanced deep cleaning each night
- Following CDC best practices for food preparation
- Reinforcing and continuously communicating our handwashing standards with our associates
- Associates are being asked to stay home if they are not feeling well

As the situation continues to evolve, we will continue to provide updates and communicate any changes in store practices. We appreciate your continued support as we all navigate through this uncertain time. Above all, we strive to provide you, our customer, with the best service possible.

Your team at Rice Epicurean Markets